

Terms of Service - TaxCloud Integration

(US and Canada)

Last updated: April 17 2026

1. Introduction

These Terms of Service (“Terms”) govern your use of the **Lantera TaxCloud Integration App** (“App”) provided by **Lantera** (“we”, “our”, or “us”).

By installing or using the App, you agree to be bound by these Terms.

2. Description of Service

The App enables integration between your BigCommerce store and TaxCloud to facilitate tax calculation and related functionality for orders in the United States and Canada.

The App retrieves order and address data from your store and uses third-party services (including TaxCloud) to calculate applicable taxes.

3. Third-Party Services

The App depends on third-party services, including **TaxCloud**.

- Your use of TaxCloud is subject to their terms and policies
- We are not responsible for the availability, accuracy, or performance of third-party services
- Any disruptions or errors caused by third-party providers are outside our control

4. Merchant Responsibilities

You agree that:

- You are responsible for configuring the App correctly
- You are responsible for verifying tax calculations and compliance with applicable laws
- You are responsible for filing and remitting taxes to the appropriate authorities
- You will provide accurate store and product data

The App is a tool and does not replace professional tax advice.

5. No Tax or Legal Advice

The App does not provide tax, legal, or accounting advice.

All tax calculations are provided for convenience only. You should consult a qualified professional to ensure compliance with applicable tax laws.

6. Data Usage

By using the App, you authorize us to:

- Access your BigCommerce store data necessary for operation
- Process order and address data for tax calculation
- Transmit required data to TaxCloud

All data is handled in accordance with our Privacy Policy.

7. Availability and Modifications

We may:

- Modify or update the App at any time
- Add or remove features
- Temporarily or permanently suspend the App

We do not guarantee uninterrupted or error-free operation.

8. Limitation of Liability

To the maximum extent permitted by law:

- We are not liable for any indirect, incidental, or consequential damages
- We are not liable for incorrect tax calculations, including those caused by third-party services
- Our total liability is limited to the amount paid by you for the App in the preceding 12 months

9. Indemnification

You agree to indemnify and hold harmless Lantera from any claims, damages, or liabilities arising from:

- Your use of the App
- Your failure to comply with tax laws
- Incorrect configuration or use of the App

10. Termination

You may stop using the App at any time by uninstalling it.

We reserve the right to suspend or terminate access if you violate these Terms.

11. Governing Law

These Terms are governed by the laws of **Spain**, without regard to conflict of law principles.

12. Changes to Terms

We may update these Terms from time to time. Continued use of the App after changes constitutes acceptance of the updated Terms.

13. Contact Information

Lantera

Email: info@lantera.co

Website: <https://lantera.co>